

Ancestry is committed to safeguarding our customers' data and privacy and we give customers control over their own data at all times. We do not and will not share customer DNA data with insurers, employers, or third-party marketers. We will also not share customer personal information with law enforcement unless compelled to by valid legal process, such as a court order or search warrant. If a customer chooses to participate in scientific research under Ancestry's IRB-approved research protocol, they must explicitly opt in.

Ancestry members are able to delete their accounts and all their data from our systems at any time. Ancestry will also destroy the retained DNA sample when you close your account. Further, Ancestry customers may request selective deletion and removal of their data – including data in family trees, profile data, or individual test results. Our deletion processes are designed to delete all information from our production, development, analytics and research systems within 30 days.